

Post results services for summer 2021

EDEXCEL/Pearson

The Windermere School exams that are administered by Edexcel/Pearson are Business Studies, Physical Education, History, English Language, English Literature, Computer Science, Biology, Chemistry, Physics and Mathematics.

The types of services available for this series and associated fees for post results services, where applicable, are shown below. Where the appeal relates to a Pearson administrative error, they will not charge centres for appeals that are successful. Where the appeal relates to a centre's academic judgement or to the procedure used by a centre, fees will apply. These fees contribute towards some of the associated costs of running the appeals process. No fee is charged before an appeals process is completed. Further details will be provided shortly on invoicing arrangements.

Post Results Service – Pearson Qualifications	Detail	What the service involves	Fee per student appeal
Centre error correction	The centre has identified an administrative or process error which has led to an incorrect TAG being submitted. This also applies where an error has been identified during a centre review at Stage One of the appeals process.	Pearson will correct administrative or process errors identified by the centre.	Free
Appeal to Pearson regarding centre's academic judgement (Stage 2)	The student believes that the centre made an unreasonable exercise of academic judgement in the selection of evidence from which to determine the grade and/or the determination of the grade from that evidence.	An independent subject expert will review the selection of evidence and/or the student's performance evidence to determine whether the teacher's judgment was unreasonable.	GCSE / International GCSE: £100 per qualification

Appeal to Pearson regarding centre procedural issue (Stage 2)	The student believes that the centre did not apply its procedure properly or consistently.	The Pearson appeals team will check the key procedures documented by the centre and identify what action should be taken if procedures have not been followed.	GCSE / International GCSE: £45 per qualification
Appeal to Pearson regarding a Pearson administrative error (Stage 2)	The student believes that Pearson made an error that affects their grade.	The Pearson appeals team will check that Pearson has not made an administrative error in issuing the grade.	GCSE / International GCSE: £45 per qualification

If a student wants to appeal on more than one ground/type of appeal, a fee will be charged for each appeal type.

Process:

In order to submit an appeal, Windermere School will use the appeals service which will be available through the Pearson appeals portal. This should be done by requesting that the school do so by the in writing by Friday 3 September 2021. Student appeals should only be submitted at the request of the **student**, and they must be aware that their grade could go up, down or stay the same as a result of the appeal.

AQA

Geography GCSE is administered by AQA.

If a student feels the grade they received is wrong, there is an appeals process unique to this summer series for them to follow. There will be no charge for submitting appeals, and Windermere School must accept any request for an appeal from a student.

Stage one: Centre review

If a student feels their grade is wrong, they should first speak to Windermere School to check if there was a mistake in determining or submitting the grade. This is known as a 'Centre review'. The centre review should check that the process has been followed correctly and that no administrative errors were made. It does not review the judgement of the grade itself (for example, re-marking students' work).

If a centre review is requested on the grounds of unreasonable judgement, schools and colleges do not need to review their academic judgement at this stage. However, a centre review must still be completed to make sure there's been no procedural or administrative errors.

AQA have set a deadline to request a Centre review of Friday 3 September 2021.

If a centre review finds that an error was made which impacted on a student's result, the school or college can submit a revised grade – with rationale for us to consider – using our online appeals system.

Stage two: Exam board appeal

If Windermere School does not find an error as part of the centre review, but the student still believes that their grade is wrong, they can ask us to submit a formal appeal on their behalf to the exam board. This is known as an 'Exam board appeal'.

If an appeal is submitted to an exam board, Windermere School will need to supply the complete evidence in support of the student's grade that was submitted.

The deadlines for submitting an exam board appeal is the Friday 17 September 2021 and AQA then aim to complete all appeals within 42 calendar days. The appeal will either be upheld or not upheld, wholly or in part (for example if you have submitted an appeal on multiple grounds). Students should be aware that their grade could go up, down, or stay the same.

OCR

GCSE exams administered by OCR at Windermere School include Art, Drama and Music.

If a student thinks an error has been made with their grade there are two stages for post-results appeals:

- **Centre review (stage 1)** – Students must first ask Windermere School to carry out a centre review. This can be on the grounds of procedural and/or administrative errors. If you find an error which affects a grade, you will need to submit a **grade change request** to us via the school.
- **Appeal to OCR (stage 2)** – If students are not happy with the outcome of the centre review, they can ask Windermere School to submit an appeal to OCR. This can be on the grounds of procedural error by the centre, administrative error by OCR or an unreasonable exercise of academic judgement. Appeals cannot be submitted to OCR until a centre review has been completed and the outcome reported to the student.

Students must provide written consent for centre reviews and appeals to OCR and confirm they understand the possible outcomes that **grades could be raised, lowered or remain the same**.

If students are still concerned about the outcome of an appeal, they may be able to apply to Ofqual's Exam Procedures Review Service (EPRS) where they believe we have not followed our procedure. The EPRS applies to OCR AS and A Levels, Extended Project and GCSEs where the assessment was conducted in the United Kingdom. There's more information on the [Ofqual website](#).

Students cannot submit grade change requests and appeals directly to OCR. This includes private candidates.

Cambridge International

IGCSE exams administered by Cambridge International include French, Spanish, ESL, Food and Nutrition, and 1st Language exams.

The information on appeals for these subjects is rather different to UK exam boards and detailed guidance can be found by following this link: [623304-post-results-checks-and-appeals-guidance.pdf \(cambridgeinternational.org\)](#) or read the document included in your results pack for appeals this exam session by Cambridge international.

EDUQAS

The Religious Knowledge short course GCSE is administered by WJEC/EDUQAS.

There are three stages to the appeals process this summer.

Stage 1: Centre Review

Stage 2: Appeal to WJEC/Eduqas

Stage 3: Ofqual Exams Procedures Review Service

You have a right to request that Windermere School reviews your result if you think that we have made an administrative mistake or have not followed its procedure properly and consistently in determining your Teacher Assessed Grade. You must submit this request to us in writing by Friday 3 September.

If we do not identify an error but you still believe that your grade is wrong, you can ask Windermere School to submit an appeal to WJEC. You can appeal if you think that:

- there was an error in the way Windermere School followed or applied its procedure in arriving at your result or in conducting the centre review,
- Windermere School did not make a reasonable judgement when deciding which evidence to use to determine your teacher assessed grade,
- Windermere School did not make a reasonable judgement about your grade based on the evidence gathered,
- Windermere School made an administrative error, or
- WJEC Eduqas made an administrative error.

If you wish to make an appeal please be aware that the grade can go up, down or remain unchanged and you may be charged for the service. More information is available on the EDUQAS website.